REPORT of
DIRECTOR OF RESOURCES

to
STRATEGY AND RESOURCES COMMITTEE
15 JUNE 2021

INFORMATION COMMUNICATION TECHNOLOGY STRATEGY 2021 - 2026

1.   PURPOSE OF THE REPORT

1.1   The Approval of the renewed Maldon District Council ICT (Information Communication Technology) Strategy for 2021 - 2026 (the Strategy) (attached at **APPENDIX 1**) following the completion of the 2018 ICT Strategy.

2.   RECOMMENDATION

To the Council:

That the new Maldon District Council ICT Strategy 2021 – 2026 (**APPENDIX 1**) for distribution to all staff giving support and guidance to Management on future ICT projects and planning be agreed.

3.   SUMMARY OF KEY ISSUES

3.1   Having completed the 2018 to 2020 ICT Strategy a new Strategy has been written to support the future model and strategic goals of Maldon District Council, this is aligned to the corporate strategy and promoted Maldon District Councils future ways of working.

3.2   As technology has changed since 2018, new avenues and approaches have become available to Maldon District Council linked to the available hardware and software including projects such as SharePoint and Dynamics 365. This new ICT Strategy looks at the end goals and the best possible routes to achieving them through technology.

3.3   Prior to 2020 there was no budget forecast for the ICT within Maldon District Council. This ICT strategy now provides a base model and Forecasting for the next five years allowing for better preparation and costing of project work.

4.   CONCLUSION

4.1   This Strategy is setup for Members approval and once in place provides the building blocks to the ICT approach for Maldon District Council as well as guidance and support to Management.

5.   IMPACT ON STRATEGIC THEMES

5.1   This ICT Strategy forms the bases for the next five years of ICT planning and project work building on the performance and value theme.

6.   IMPLICATIONS

(i)   **Impact on Customers** – Improving our technology driven future and ways of working for staff.

(ii)   **Impact on Equalities** – None.

(iii)   **Impact on Risk** – Lowering risk by building a structure into the ICT planning of the council and support to its staff.

(iv)   **Impact on Resources (financial)** – Lowering cost by providing a forecast of the next five years and prioritising project work based on need.

(v)   **Impact on Resources (human)** – Allowing resource to be allocated to appropriate tasks to best achieve the councils needs.

(vi)   **Impact on the Environment** – None.

(vii)   **Impact on Strengthening Communities** – Providing new and upcoming technology to staff and the community to better interact and support each other.

Background Papers: 2018 ICT Strategy.

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